

S U C C E S S S T O R Y

CLIENT: **Christian Health Care Center**

A mid-sized provider of long-term healthcare



C H A L L E N G E

Christian Health Care Center (“CHCC”) is a leading provider of long-term care and mental-health services. Headquartered in Wyckoff, NJ, and maintaining counseling and adult day care services throughout New Jersey, CHCC was faced with trying to maintain a state-of-the-art network with limited internal staff resources. Faced with constant cost pressures in a demanding market, CHCC required a highly reliable infrastructure that could support its business, and that could be implemented with limited disruption to its operations.

S O L U T I O N

After significant due diligence in reviewing potential vendors, CHCC turned to QTS to upgrade its network to Windows Server 2003 and Exchange Server 2003. QTS architected a solution that exactly met the organization’s needs for security, reliability, performance and future growth, and provided options that fit its budget. QTS then implemented the upgrades and deployed the new servers, and worked closely with CHCC’s IT staff to complete the necessary data migrations while concurrently transferring knowledge on how the system was built and how to manage and maintain it. A key component of the solution was a Windows Server/Exchange Server 2003 cluster, built upon HP SAN hardware, to provide for maximum uptime and reliability for the email solution. The email system was then secured with Microsoft ISA Server and Symantec Antivirus Enterprise Edition, to provide the necessary controls on inbound access and content. Finally, QTS helped CHCC to implement Software Update Service to deploy security patches and Group Policy to lock down its desktops, for HIPAA compliance.

C L I E N T Q U O T E

“QTS designed a solution that exactly met our needs and goals, and delivered exactly what they said they would, the way they said they’d do it, on schedule and within budget.”

*Mike Molinaro, IT Director
Christian Health Care Center*

C L I E N T P R O F I L E

Industry: Healthcare

Size: 800 employees

Location: Wyckoff, NJ

Technologies: Microsoft

Windows Server 2003,

Exchange Server 2003,

ISA Server, HP Servers

and SAN Hardware

R E S U L T S

The network upgrade was completed on schedule, within budget and with no business disruption. The project resulted in a highly reliable server infrastructure with improved security and performance, and a more manageable and secure desktop environment. This freed IT staff time to focus on users and applications. CHCC’s staff can now focus on its patients – **Worry-Free!**



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**Providing
Worry-Free
Network
Solutions!**