

S U C C E S S S T O R Y



CLIENT: ***Blume Goldfaden***

A leading New Jersey Personal Injury law firm

C H A L L E N G E

Blume Goldfaden had been running on a Novell network that was put in before Y2K. Although the network was meeting their basic needs, the Firm was becoming increasingly concerned about reliability and performance. With questionable upgrade paths for Novell NetWare and functionality gaps in Novell GroupWise, and increasing demands from the Firm's staff and clients for a more integrated, easier system, Blume Goldfaden turned to QTS for recommendations and a solution.

S O L U T I O N

QTS worked with Blume Goldfaden to plan the migration path to Microsoft Windows Server 2003, Microsoft Exchange Server 2003 and Outlook 2003 in three stages. First, QTS configured new HP servers running Windows Server 2003, Exchange 2003 and ISA Server 2004. QTS then migrated the Firm's GroupWise email to Exchange and deployed Outlook 2003, concurrent with end-user training. The process was smooth and non-disruptive. QTS

subsequently came back and migrated file and print services from NetWare to Windows Server 2003, while implementing a new Citrix MetaFrame server farm to support remote offices and remote users. Again, the process was smooth and non-disruptive. QTS also deployed several Windows SmartPhones to attorneys for mobile access to email and calendars, leveraging ISA Server to secure communications.

C L I E N T P R O F I L E

*Industry: Legal
Size: 90 employees
Location: Chatham, Jersey
City & North Bergen, NJ
Technologies: Microsoft
Windows Server 2003,
Exchange 2003, ISA
Server 2004, Windows
Smartphones, Symantec
Antivirus, HP Servers,
Cisco Infrastructure*

R E S U L T S

QTS completed implementing the multi-phase project on schedule and within budget, with no disruption to the organization's staff. The new network platform provides new software capabilities, particularly around remote access and mobile communications, while providing better integration with the firm's accounting and case management applications. With simplified network administration and QTS' award-winning QuikAssist™ support coverage, the Firm's IT team can focus on supporting the Firm's users and applications – ***Worry-Free!***

BLUME GOLDFADEN BERKOWITZ
DONNELLY FRIED & FORTE, PC

C L I E N T Q U O T E

"QTS has been a reliable partner. Their highly skilled engineers helped us upgrade our network in stages, with no business disruption, and QTS' support has been critical to maintaining that high uptime and network availability."

*Maher Malki, IT Director
Blume Goldfaden*



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***Providing
Worry-Free
Network
Solutions!***