

S U C C E S S S T O R Y

CLIENT: *Wilentz, Goldman & Spitzer*

One of New Jersey's largest law firms, with three locations



C H A L L E N G E

Wilentz Goldman & Spitzer is one of the largest and most well-respected law firms in New Jersey. Headquartered in Woodbridge, NJ and with offices in Eatontown, NJ and New York, NY, Wilentz utilized a mixed NetWare and Windows NT network to support its 450 users and their document production needs. Wilentz needed to upgrade its network, but did not have time to learn best practices on the fly, nor did it have resources to put into R&D. The age of the network and the Novell servers was making it increasingly difficult to support the network and its users, and to add new or upgraded software. The law firm needed help.

S O L U T I O N

Wilentz turned to QTS to move the Firm to Windows 2000 and Active Directory, and QTS began the process with its QuikDesign™ Active Directory Design engagement. QTS reviewed the current network infrastructure and interviewed the IT staff to come up with an optimal AD design, while transferring knowledge on best practices and design principles. QTS then worked with Wilentz' IT team to build the new servers and implement Active Directory, then supported the IT Department as it built additional servers and migrated its documents to the new servers. QTS concluded the project with assistance on the Firm's RightFax and Exchange upgrades.

C L I E N T Q U O T E

"QTS' knowledge transfer was critical to allowing our staff to maintain control of our network, yet achieve the goals of the project on schedule."

*Bob Tivey, IT Director
Wilentz, Goldman & Spitzer*

C L I E N T P R O F I L E

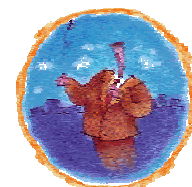
*Industry: Legal
Size: 450 employees
Location: Woodbridge, NJ
Technologies: Microsoft
Windows 2000 Server,
Exchange Server,
RightFax 8.5,
SurfControl Mail Filter*

R E S U L T S

QTS' approach minimized risk, a key factor for the Firm, and resulted in a worry-free cutover to the new platform, with no disruption to the Firm's users. QTS' knowledge transfer approach worked well with Wilentz' IT staff, who were able to do much of the work themselves but needed help with architecture and best practices. As a result, Wilentz was able to complete its migration and associated upgrades, improving network performance and adding the ability to complete key software upgrades. The new Wilentz network is allowing the IT staff to upgrade to new software programs that better meet the needs of their users – **Worry-Free!**



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*Providing
Worry-Free
Network
Solutions!*