

S U C C E S S S T O R Y

CLIENT: *The Star-Ledger*

A leading New Jersey daily newspaper



C H A L L E N G E

The Star-Ledger, New Jersey's leading newspaper, was faced with an aging network and email infrastructure. Still running under a Microsoft Windows NT Server Domain and Exchange 5.5 email, the Star-Ledger was faced with challenges around performance, reliability and security, while users demanded new capabilities to be able to work more effectively. The end of support by Microsoft for Windows NT Server and Exchange 5.5 created further pressure for change. But, running a 7x24 operation to produce the newspaper every day, the Star-Ledger needed to make the change without missing a beat.

S O L U T I O N

The Star-Ledger turned to QTS to help, and after a preliminary assessment decided to leverage QTS' QuikDesign Active Directory Design service as the starting point for the project. Based on the complexity of the Star-Ledger's environment, proper planning was a necessity. The team approach to designing the Active Directory architecture, leveraging QTS' knowledge and experience but also that of the Star-Ledger's internal IT team, was exactly what they were looking for. In a 3 week process, the team decided on an optimal AD design, developed the upgrade plan, and identified potential issues and points of concern that could impact the product. QTS' design document served as the project road map. QTS and the Star-Ledger IT team then worked together to non-disruptively implement Active Directory, then built a Windows Server 2003/Exchange Server 2003 clustered environment to maximize uptime and availability, with a pair of load balanced Windows 2003 web servers providing remote access to email. All work done non-disruptively, on schedule, and within budget.

CLIENT PROFILE

*Industry: Publishing
Size: 1,500 employees
Location: Newark, NJ
Technologies: Microsoft
Windows Server 2003,
Microsoft Exchange
Server 2003, Dell
Servers and Cluster*

R E S U L T S

QTS completed the migration on schedule and within budget, with no disruption to the user community. Working with the Star-Ledger IT team in a knowledge transfer capacity, QTS ensured a clean hand-off of the upgraded system for ongoing administration and support, while removing most of the risk from the upgrade process. QTS continues to support the Star-Ledger team and plan future projects, while the Star-Ledger's production staff continues to produce the paper each day – **Worry-Free!**

The Star-Ledger
THE VOICE OF NEW JERSEY

CLIENT QUOTE

"QTS helped us plan for our upgrade and design Active Directory and Exchange to exactly meet our needs. They took most of the risk out of the project, and their knowledge transfer was critical to us."

*Gene Rizzo, Director of
Network/Technical Services
The Star-Ledger*



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**Providing
Worry-Free
Network
Solutions!**