

S U C C E S S S T O R Y

CLIENT: ***Episcopal Diocese of Newark***

Representing the Anglican Communion in Northern NJ



C H A L L E N G E

The Episcopal Diocese of Newark had been running on a Novell NetWare network for years, and although it had been reliable in the past the Diocese was facing increased complexity as its core applications revolved around Microsoft software technologies. The old server was running out of disk capacity and suffering hardware failures. However, budget constraints prevented a “forklift” upgrade. As the time for a hardware and software upgrade neared, the time came as well for a decision – remain on Novell, or streamline the network with a move to Microsoft technology that better matched their software applications.

S O L U T I O N

Based on QTS’ assessment and recommendation, the Diocese chose to move to Microsoft Small Business Server 2003, and in particular to Microsoft Outlook and Exchange. Many of the Diocese’s users were already using Outlook, and Outlook’s ease of use combined with software integration and remote access were major factors. QTS worked with the Diocese to establish a project plan that fit within the organization’s budget, then migrated the Diocese from Novell NetWare to Microsoft Small Business Server 2003, and then followed up with a migration to Microsoft Exchange from their hosted POP3 email solution, while leaving their accounting application on the Novell server temporarily. When the old Novell server hard drive finally began to fail critically, QTS was rapidly able to deploy a new low-end server to bring the program back online for its users with minimal downtime.



C L I E N T Q U O T E

“QTS is really great – They’ve always been a partner to us and helped us make the right technology decisions. QTS’ quick assistance and caring professionalism are rare qualities these days.”

*Michael Francaviglia,
Administrative Officer
Episcopal Diocese of Newark*

C L I E N T P R O F I L E

*Industry: Not-For-Profit
Size: 35 employees
Location: Newark, NJ
Technologies: Microsoft
Windows 2003 Small
Business Server,
Windows 9x/2000/XP
Desktops, Cisco
Infrastructure and
Symantec Antivirus*

R E S U L T S

The migration to the Windows platform was completed with minimal disruption, and users were able to leverage the new capabilities of Outlook 2003 as well as benefit from a higher performing, more stable environment. QTS continues to support the Diocese on an ongoing basis through its QuikAssist support plan, as well as assist with planning for future projects and enhancements. And QTS’ implementation and support allowed the Diocese staff to focus on their responsibilities rather than the network – ***Worry-Free!***



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***Providing
Worry-Free
Network
Solutions!***