

S U C C E S S S T O R Y

CLIENT:

Chilton Memorial Hospital

A rapidly growing health care facility



C H A L L E N G E

Chilton Memorial Hospital was faced with the challenge of a rapidly growing network with increasingly complex technology to manage, and increased regulatory requirements in the form of the Health Insurance and Portability and Accountability Act (“HIPAA”). Chilton Memorial’s IT staff needed a solution to allow for its small IT staff to better manage and control their desktop computer platforms, as well as for improving security on those machines.

S O L U T I O N

Chilton turned to QTS to implement Microsoft Systems Management Server (“SMS”) and Software Update Service (“SUS”) to provide it with the needed tools to manage its growing desktop computer environment. QTS implemented SMS and SUS within Chilton’s network, working with the IT staff to tailor the implementation to meet their needs, and concurrently providing training and knowledge transfer to make the IT staff self-sufficient upon QTS’ conclusion of the project, so IT could roll out these technologies to their desktop computers and users.



C L I E N T Q U O T E

“The QTS engineer’s knowledge and experience with the product was key to the successful installation. Their efficient project management assured that the project was delivered on time and under budget.”

*Morgan Geoghegan, Network Administrator
Chilton Memorial Hospital*

C L I E N T P R O F I L E

*Industry: Healthcare
Size: 1,400 employees
Location: Pompton Plains,
New Jersey
Technologies: Microsoft
Windows 2000 Server,
Microsoft Systems
Management Server and
Microsoft Software
Update Service*

R E S U L T S

After taking time for testing and issue resolution, the project was completed under budget and within a mutually agreed time frame. The project allowed Chilton Memorial Hospital to comply with the requirements of HIPAA for desktop security to protect access to confidential patient data. SMS provided the IT team with the tools they needed for desktop remote control, software distribution, and hardware and software inventory. Microsoft SUS provided a tool for patch management on Chilton’s PCs, eliminating countless vulnerabilities that could be exploited by malicious code or would-be attackers. The QTS solution allows the IT staff to focus the majority of their effort on medical applications software and on supporting hospital staff users, **Worry-Free!**



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**Providing
Worry-Free
Network
Solutions!**