



QTS Press Release

Release Date: March 14, 2011

QTS Excels in Cisco Customer Satisfaction Survey

(Parsippany, NJ) March 14, 2011 – Quality Technology Solutions, Inc. (QTS) today announced its results from Cisco's recent customer satisfaction survey, placing QTS well above the national average and Cisco target scores for USA Cisco Premier Partners.

QTS scored a 4.60 on a combination of pre-sales and post-sales evaluation criteria, on a scale of 1-5 with 5.0 being the highest score and with 4.40 as the USA regional target score for Premier Partners.

"We're very pleased to see scores like this," said Neil Rosenberg, President and CEO of QTS. "Our technical and sales teams have worked very hard to be responsive and customer focused, as well as develop and maintain deep technical skills and certifications in Cisco products and solutions, so it's nice to see the results of that hard work reflected in feedback from our customers."

The surveys were submitted to all customers QTS performed Cisco-related work for in the past twelve months. Survey administration and results tabulation was performed by Walker Information, an independent research organization retained by Cisco to manage the survey process.

Meeting survey criteria for score results as well as quantity of responses was a requirement for QTS to maintain its status as a Cisco Premier Partner, based on Cisco Partner Program requirements.

See www.QTSnet.com for additional information on QTS, or contact your QTS Account Manager.

About QTS:

QTS delivers highly reliable, Worry-Free™ computer networks and software solutions, on-premise and in the Cloud, helping customers leverage technology to drive business value since 1992. Our senior-level staff helps customers deploy technology faster, leveraging best practices, reducing risk and transferring knowledge, while providing exceptional service and support for successful outcomes.

QTS maintains strong partnerships with Microsoft, Citrix, NetApp, VMware, HP, Cisco, Symantec and others, which we leverage to build 21st Century Networks and software solutions. Clients have ranged from small firms to Fortune 500 companies in many industries.



QTS is located at 1639 Route 10, Suite 103, Parsippany, NJ 07054, and can be reached at 973-984-7600. Additional information on QTS can be found online at <http://www.QTSnet.com>.

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