

# QuikAlert™ Daily Monitoring Service

## The Challenge

Each year, networks become more powerful and complex. More and more business software is available to users. More security threats open up, as more capabilities are added.

The time demands on an IT staff to keep up with day to day activities are high – who has the time to proactively monitor and manage network servers? To check backups?



QTS is a leading network integrator serving NJ/NY businesses for over 10 years, with strategic relationships with Microsoft, Cisco, Symantec, Check Point, Novell, Citrix, HP and other partners. QTS specializes in Security, Network Management and High Availability solutions to maximize network up-time. QTS implements solutions that help customers grow their business, reduce costs or create competitive advantage.



## The Solution

QTS' QuikAlert™ Daily Monitoring Service allows you to concentrate on your business, and on using your IT resources in the most efficient and cost-effective way possible.

With QuikAlert, you can have a team of network professionals watching over your network and proactively taking action to ensure up-time. Every day, QTS' Customer Support Center will review the health of your network, specifically checking for:

- Backup success
- Antivirus status
- Server hardware health
- Server Operating System health (NetWare or Windows NT/2000)

Each morning, we will fax you a report outlining server health, and noting each specific condition we see that can be a problem, with a specific recommended resolution or next step. You can take action yourself, or have us handle it for you.

What to do with the time savings? QuikAlert can allow your IT staff to focus on key, high-value activities like user support and applications support and development. You may be able to avoid adding IT staff. Or, if you don't have IT personnel, QTS can perform these functions remotely, and come onsite when necessary.

## QuikAlert™ Daily Monitoring Service Key Benefits

- Catch problems proactively, before they cause downtime.
- Ensure consistent, complete system backups.
- Detect virus activity, and act before it spreads.
- Detect hardware failure and replace the parts, proactively.
- Network professionals watch your network, so you don't have to.
- Extend your staff's capabilities by leveraging third-party skill and expertise.
- Allow your IT staff to focus on users, applications and other high-value activities.
- Worry-Free Networking!



(973)984-7600 – Fax (973)984-7650  
info@QTSnet.com - www.QTSnet.com  
201 Littleton Road  
Morris Plains, NJ 07950

**Call 973-984-7600 for more information on QuikAlert, or for a tour of our Customer Support Center.**